

## Wisconsin Statewide Mask Mandate:

**Effective at 12:01 am on Saturday, August 1, 2020**

FACE COVERING REQUIRED. Every individual, age five and older, in Wisconsin shall wear a face covering if both of the following apply:

- a. The individual is indoors or in an enclosed space, other than at a private residence; and;
- b. Another person or persons who are not members of individual's household or living unit are present in the same room or enclosed space.

Face coverings are strongly recommended in all other settings, including outdoors when it is not possible to maintain physical distancing.

This order is enforceable by civil forfeiture of not more than \$200.

### EXCEPTIONS:

- a. Individuals who are otherwise required to wear a face covering may remove the face covering in the following situations:
  1. While eating or drinking.
  11. When communicating with an individual who is deaf or hard of hearing and communication cannot be achieved through other means.
  111. While obtaining a service that requires the temporary removal of the face covering, such as dental services.
  - 1v. While sleeping.
  - v. While swimming or on duty as a lifeguard
  - v1. While a single individual is giving a religious, political, media, educational, artistic, cultural, musical, or theatrical presentation for an audience, the single speaker may remove the face covering when actively speaking. While the face covering is removed, the speaker must remain at least 6 feet away from all other individuals at all times.
  - v11. When engaging in work where wearing a face covering would create a risk to the individual, as determined by government safety guidelines.
  - v111. When necessary to confirm the individual's

identity, including when entering a bank, credit union, or other financial institution.

- ix. When federal or state law or regulations prohibit wearing a face covering.
- b. In accordance with CDC guidance, the following individuals are exempt from the face covering requirement:

Children between the ages of 2 and 5 are encouraged to wear a mask when physical distancing is not possible.

The CDC does not recommend masks for children under the age of 2.

Individuals who have trouble breathing.

Individuals who are unconscious, incapacitated, or otherwise unable to remove the face covering without assistance.

Individuals with medical conditions, intellectual or developmental disabilities, mental health conditions, or other sensory sensitivities that prevent the individual from wearing a face covering.

Incarcerated individuals. The Wisconsin Department of Corrections shall continue to comply with COVID-19 protocols to ensure the health and safety of its staff and individuals in its care.

## KHDS Bridges Community Center:

**CLOSED - Phased reopening with limited service/hours begins Monday, August 3, 2020.**

**Monday, August 3rd** - Bridges will begin to offer support groups from 9 AM - 1:30 PM.

Consumers must preregister for groups.

Only ten people will be allowed per group each day.

Consumers must wear a mask or other face covering. No exceptions. Temperatures will be taken at the door before consumers are allowed to enter. No food or beverages will be served or allowed on premises.

TO REGISTER: Call Bridges **262-657-5252** on **July 30** and **July 31**. A staff person will be available to take your call on those days (and only those days) to reserve a place in groups).

## **KHDS Crisis Line: 262-657-7188**

Continues to be available 24 hours a day. At this time, we are asking people to call the Crisis line, rather than come directly to the Community Prevention Center.

## **KHDS CSP & CCS PROGRAMS: 262-764-8481 or 262-764-8555**

The CSP and CCS programs continue to provide support with medication and regular check-ins over the phone. Please call us for the support that you need.

## **KHDS Homeless Assistance Services: 262-764-8555**

### **COORDINATED ENTRY FOR HOMELESS PROGRAMS**

continues to be available by phone to assess people experiencing homelessness and provide support to people with Emergency Motel Vouchers.

**DIVERSION ACTIVITIES** will continue to be our first response during this pandemic crisis due to our limited resources and the need for social distancing. We ask that only people who are without supports or any resources for housing request services at this time. If you have friends or family you can live with temporarily, please do so.

**EMERGENCY MOTEL VOUCHERS** will continue to be available to people without supports or any resources to housing until available rooms are full. Emergency vouchers can be accessed by calling KHDS Crisis at **262-657-7188**.

**PATH OUTREACH** will continue to be available to assist unsheltered individuals and families living with mental illness to access a motel voucher, distribute supplies, and provide resources.

**PERMANENT SUPPORTIVE HOUSING AND RAPID REHOUSING** programs continue to be available during regular business hours. At this time, we are asking people to call the office, rather than come directly to the KHDS Homeless Assistance Services Office.

**Hours: Monday - Friday 8:00 a.m. - 5:00 p.m.**

## **KHDS Independent Living Program/ Regional Aftercare: 262-657-3330**

The Independent Living Program and Regional Aftercare Program continue to provide support with regular check-ins over the phone, food, and supplies. Please contact your caseworker's cell phone. Independent Living Center hours will be updated and posted on their door at 1000 60th Street.

## **KHDS Mental Health/Substance Abuse Resource Center: 262-764-8555**

Continues to be available for information and assistance, Mental Health and AODA Functional Screening and assistance with healthcare enrollment. Currently, we are asking that people call the office line rather than coming directly to the KHDS Main Office. Documents will be passed at the lobby door once a need is identified for people who try to walk-in. Income Maintenance assistance will not be available at the KHDS office.

Please call WKRP at **888-794-5820** for assistance.

**Hours: Monday - Friday: 9:00 a.m. - 5:00 p.m.**

## **KHDS Representative Payee Program: 262-764-8555**

Checks are being mailed to all Representative Payee Clients at this time. If you are concerned or expecting a check and have not received it in the mail please be in touch. You may also drop off bills at the main office—**5407 8th Avenue-East Entrance** in the Representative Payee Drop Box.

**Hours: Monday - Friday: 9:00 a.m. - 5:00 p.m.**

## **KHDS Sunrise Clinical Services: 262-842-0538**

### **Formerly known as: Behavioral Health Clinic**

The Behavioral Health Clinic is open, and all providers are continuing to provide patient care by phone and video conferencing when possible. Please call the clinic if you have any questions or needs.

**NEW PROGRAM: TAPS – Therapy Addressing Pandemic Stress** Free professional support to care providers who are facing increased stress and anxiety due to the COVID – 19 pandemic. The confidential TAPS program is specifically developed for healthcare and long-term care professionals who are facing increased stress and anxiety loads brought on by COVID-19.

## Care Net Family Resource Center: 262-658-2555

**6105 22nd Ave.** Office open for service by appointment only. Please call in advance.

## Childcare Resources:

**KidWise Playspace: 4623 75th Street, Suite 8,  
Pleasant Prairie**

Options:

1. Normal Open Play: anyone can drop in for open play during their Fall Hours!  
Beginning last week of August!  
Monday-Wednesday 9am-4pm  
(12-4pm half price)  
Thursday and Friday 9am-6pm  
Saturday and Sunday 9am-12:30pm
2. Child Watch: parents can work from KidWise in their new “Parent Work Lounge” for a private workspace or from their food area. For children 6 months to 11 years old. Parent must remain onsite the entire time
3. Drop Off Care: for children 7yrs-11yrs ONLY. You can drop off anytime from 6:30am-6:30pm.  
Tutors for assisting in virtual learning onsite every day.
4. Date Night: for children 7yrs-11yrs old ONLY. Open late on Thursday and Friday nights 5pm-9pm for Parent’s Night Out. Dinner and snacks delivered in. Open play, movies, nerf wars, drumming, arts and crafts, and more!
5. Weekend Drop Off Care: for children 7yrs old to 11yrs old ONLY.  
Saturday and Sunday  
9am-12:30pm for Open Play.

For those looking for 12 yrs -high school, FitFam Kenosha is offering a virtual learning center as well.

Please email Kristina for questions and to sign up!  
kidwiseplayspace@gmail.com

**COVID-19 Hotlines: 1-866-443-2584  
262-671-7777**

## COVID-19 Testing Locations:

### AURORA MEDICAL CENTER:

Aurora is offering drive-thru testing for community members who have at least one symptom of COVID-19. Advance registration is required online at [aah.org/testing](http://aah.org/testing) or by phone at **877-819-5034**. This service is available at Aurora’s Kenosha and Burlington medical centers.

### CVS PHARMACY:

Appointment required  
Referral not required  
Tests limited to certain patients  
Drive-through  
Instructions: CVS Health is conducting drive-up coronavirus testing (COVID-19). Limited appointments are available to patients who qualify. Patients must legally reside in the state where the test is given and be 18 years of age or older. Patients being tested are required to stay in their vehicles and surfaces are sanitized after each visit.

### FROEDTERT SOUTH:

Drive-thru testing at Froedtert Kenosha Hospital is available to those who qualify after completing an initial phone evaluation at **262-671-7777** between 8 a.m. and 4:30 p.m. Monday-Friday.

### GATEWAY TECHNICAL COVID-19 DRIVE-THRU TESTING SITE: (NOT OPEN TO THE PUBLIC)

Location: **3520 30th Ave.**  
Registration required, call **262-925-1325**  
Hours: **7am to 3:30pm**

A partnership between KCHC and Kenosha County Division of Health

Health care providers will determine if a patient is in need of testing based on the guidelines from the Division of Health.

**\*\*RESOURCES ARE SUBJECT TO CHANGE & MAY BE UNAVAILABLE DURING A MANDATORY SHUTDOWN\*\***

## Economic Impact Payment Status:

People can check the status of the Economic Impact Payment at: [www.irs.gov/coronavirus/economic-impact-payments](http://www.irs.gov/coronavirus/economic-impact-payments)

1. Under current guidance from the US Treasury Department, the Economic Impact Payments are not protected from garnishment and offset to collect a private debt ([www.usatoday.com/story/money/personalfinance/2020/04/15/coronavirus-stimulus-checks-debt-collectors-can-garnish-money/5136596002/](http://www.usatoday.com/story/money/personalfinance/2020/04/15/coronavirus-stimulus-checks-debt-collectors-can-garnish-money/5136596002/)), and are also not protected from child support debt collection ([www.usatoday.com/story/money/2020/04/14/coronavirus-stimulus-checks-can-i-get-stimulus-check-if-i-owe-child-support/5129747002/](http://www.usatoday.com/story/money/2020/04/14/coronavirus-stimulus-checks-can-i-get-stimulus-check-if-i-owe-child-support/5129747002/)).
2. The National Consumer Law Center has published ideas about how to protect a person's Economic Impact Payment from debt collection: <https://library.nclc.org/protecting-against-creditor-seizure-stimulus-checks>. One issue not discussed by the National Consumer Law Center is that if a person has over-draft fees, or a past-due credit account, with a bank where the Economic Impact Payment is deposited, then that bank might seize the funds directly to pay the debt, without going through "garnishment" procedures. Therefore, any planning that can be done to protect Economic Impact Payments is well-worth it.

## ELCA Outreach Center:

**6218 26th Avenue, Kenosha. Center closed to the public until further notice.** Diapers, formula, prescription co-pay vouchers and client mail are available for pickup Mon, Wed, Thurs from 12:00 p.m. - 2:00 p.m.

Clothing closet open: **Monday/Wednesday/Friday 12:00 PM - 2:00 PM**

Additional services now available by **APPOINTMENT ONLY** consumers must call in advance to **262-652-5545**.

## Emergency Internet Resources Website:

Many internet service providers are offering low-cost, discounted, and free access options in response to the

COVID-19 health emergency. The geography served, eligibility for offers, type of discount, and length of time varies. This website compiles the information the Commission currently has. <https://psc.wi.gov/Pages/Programs/BroadbandEmergencyInternetResources.aspx>

## Familia Dental: 262-653-3980

Kenosha office hours are **Monday to Friday 9 a.m. to 6 p.m.** There is a new check in policy to prevent the spread of COVID-19 and they are requiring clients to wear masks.

## Free Tax Prep:

All Kenosha County VITA sites are closed until further notice.

## Food Share or Pandemic EBT Benefits:

People Receiving Food Share or Pandemic EBT Benefits Can Now Order and Purchase Food Online Using Their QUEST or P-EBT Card

Starting May 21, 2020, people who receive Food Share or Pandemic EBT (P-EBT) benefits will be able to order and purchase food on Amazon's and Walmart's websites using their QUEST or P-EBT card.

The U.S. Department of Agriculture's Food and Nutrition Service has approved Wisconsin's request to expedite implementation of online food purchasing at authorized retailers for people who receive Food Share or Pandemic EBT benefits. At this time, the Food and Nutrition Service has only authorized Amazon and Walmart to accept online payments in Wisconsin.

**Purchasing Process:** When purchasing food on Amazon's and Walmart's websites, people will be able to choose an EBT card payment option and enter their card details. They will be asked to enter their card PIN each time they check out.

People can only use their QUEST or P-EBT card to purchase eligible food. If they are ordering other items at the same time, they will be asked to enter another form of payment to purchase those items.



Amazon and Walmart provide more information about the purchasing process on their websites.

If people experience an issue while making an online purchase with their QUEST or P-EBT card, they should first check that they have a balance on their card by going to the ebtEDGE website, using the ebtEDGE mobile app, or calling QUEST Card Service at 877-415-5164. If they have a balance, they should contact Amazon or Walmart customer service for assistance.

**Delivery:** Delivery options depend on location. Amazon delivers across the state and offers free shipping on eligible orders over a certain dollar amount. Walmart delivers to certain locations or offers pick up at the store.

Both Amazon and Walmart may charge a delivery fee in some cases. Delivery fees cannot be paid with QUEST or P-EBT cards; they must be paid with another form of payment.

**Other Purchasing Options:** Some grocery stores offer other options to help people purchase their food safely and easily. For example, people can order their food online or over the phone, choose an EBT card payment option, and swipe their QUEST or P-EBT card when they pick up their order, either curbside or in store. People should check with their local grocery stores to see what options they offer.

## Food Resources:

### Current Food Resources in Kenosha:

<https://kenosha.extension.wisc.edu/nutrition-education/>

## East of I-94 Food Resources

### CHRIST THE KING CHURCH

**5934 8th Ave. Kenosha Ph. 262-654-0457**

Offering a to-go breakfast on **Sunday mornings** from **7:30 - 8:30 a.m.** in the east parking lot entrance.

### THE GARDEN PANTRY AT ST. CASIMIR

Every Saturday of the month at 9:30 a.m. in the back parking lot located **1009 Washington Rd.**, ½ block west of Sheridan Rd.

## GRACE WELCOME CENTER

**2006 60th St, Kenosha Ph. 262-654-9143**

Food Pantry open weekly from **4:30-6:30** on **Tuesdays** for a package of groceries to-go.

To-go breakfast offered **Thursdays & Fridays to-go 8:30-9:15 a.m.**

## KENOSHA COUNTY AGING & DISABILITY RESOURCE CENTER ([adrc.kenoshacounty.org](http://adrc.kenoshacounty.org)) Grocery Shopping

**Assistance - remote.** Free service helps seniors and persons with disabilities access grocery store online services. Staff place the grocery order with callers over the phone, schedule free Care-A-Van delivery, and accept payment by check or card. Call the Aging & Disability Resource Center at **262-605-6646** to learn more and schedule an appointment.

## Free and Reduced Meals for Children at KUSD:

The U.S. Department of Agriculture, Food and Nutrition Services, has approved Wisconsin's request

to issue Pandemic EBT or P-EBT benefits. These benefits will ensure children who normally receive free or reduced-price meals through their school continue to have access to nutritious meals while schools are closed as a result of the COVID-19 pandemic.

Benefits will be issued in a phased approach, and, if information is not available through existing data, parents or guardians will be able to apply for the benefits through a streamlined application process.

## MOBILE MARKET

Mobile grocery store travels throughout Kenosha offering food at 25% off store prices. The market is an active store, not a food pantry or donation center. The market sells staples, over 50 different fruits and vegetables, and popular meat and dairy items. It does not sell canned items or processed foods. The market accepts debit cards, credit cards, and Quest EBT. No cash is onboard or accepted. **Volunteers and staff will help individuals shop the Mobile Market to keep everyone safe and healthy.**

For current schedule: google Kenosha County Food

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# KENOSHA COMMUNITY RESOURCES

As of August 13, 2020



Resources during COVID-19 and click on link found under Mobile Market or at <https://kenosha.extension.wisc.edu/nutrition-education/>

## RACINE/KENOSHA COMMUNITY ACTION AGENCY

### Senior Fruit & Vegetable Voucher Program

Funding allows eligible seniors to register and receive \$25 in vouchers to purchase locally grown fruits and vegetables at participating Farmer Markets and Farmstands in Kenosha County from June 1st - October 31st. Seniors must be at least 60 years of age and considered low-income to receive one set of vouchers. Last year's recipients will be contacted by phone for this season's registration. If you have questions or would like to check your eligibility to register as a new recipient, please call **262.657.0840 x220**.

## THE SALVATION ARMY

**3116 75th St. Kenosha Ph: 262-564-0286**

Prepacked Boxes **Tuesdays & Thursdays 1:00 - 4:00 p.m.**

Please have your pantry card and picture ID ready. Distribution takes place at the parking lot door.

## THE SHALOM CENTER

**4314 39th Ave. Kenosha Ph: 262-658-1713**

- **On-Site Soup Kitchen:** 7 days a week, a meal-to-go 5:00 to 6:00 p.m. daily only at 4314 39th Ave. Kenosha site.
- The Shalom Center Food Pantry at 4314 39th Ave. Kenosha **Wednesdays & Fridays 8:30 - 11:30 a.m.** distributes to Kenosha County residents on a first-come, first-serve basis as supplies are limited. Please stay in your car, come with your valid Kenosha ID, and a bill (example: Utility bill within 30 days showing your Kenosha County address), and a pre-boxed food package will be delivered to your car. This process allows for limited interactions to keep everyone healthy.

## ST. VINCENT DE PAUL - KENOSHA

**Ph: 262.764.1985 7531 30th Ave. Kenosha**

Please maintain the recommended 6ft. Distance for all distributions. *The schedule below is weekly unless otherwise noted.*

- **Food Pantry (Monday-Saturday):** On-site available to those in the community who are in need. **10:00 am - 4:30 p.m. Monday through Saturday.** For the pantry, call **262-764-1985** to schedule an appointment. Pick-up is on the EAST side of the building.
- **Food distribution with Feeding America (Every Wednesday):** Distribution begins at **9:00 a.m.** until supplies last. No need to call, and may go every week. Pre-bagged/boxed food is available. Curb-side, drive-through pick-up is on the EAST side of the building.
- **Thursday - Bakery Items: 12:00 p.m.** until supplies last. Inside the store.

## Summer: Youth Meal Distribution - City of Kenosha:

**Boys & Girls Club Of Kenosha at 1330 52nd St. Kenosha**

Beginning Monday, **June 15th through Friday, August 21st**, meals will be distributed daily from **1:00 p.m. - 2:00 p.m.** via drive-thru format at The Kenosha Boys & Girls Club's main location at **1330 52nd St.**

## Kenosha Unified Summer Meal Distribution

### Kenosha Unified School District

Meal distribution moved to Frank and Wilson only beginning Wednesday, Aug. 5, through Monday, Aug. 31, from noon to 1 p.m. as follows:

- On Mondays, meals for Monday and Tuesday will be distributed.
- On Wednesdays, meals for Wednesday, Thursday and Friday will be distributed.

Locations:

[Wilson Elementary School, 4520 33rd Ave. \(Door #1\)](#)

[Frank Elementary School, 1816 57th St. \(Door #8\)](#)

Please bring a bag or box to carry meals home.

Meal distribution plans for September and beyond will be

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communicated as further plans are finalized. Please note, the 2020/2021 free and reduced lunch application portal is active and you may apply at: <https://www.myschoolapps.com/>

## West of I-94 Food Resources:

### MOBILE MARKET

Mobile grocery store travels throughout Kenosha offering food at 25% off store prices. The market is an active store, not a food pantry or donation center. The market sells staples, over 50 different fruits and vegetables, and popular meat and dairy items. It does not sell canned items or processed foods. The market accepts debit cards, credit cards, and Quest EBT. No cash is onboard or accepted. Volunteers and staff will help individuals shop the Mobile Market to keep everyone safe and healthy.

### THE SHARING CENTER

**Ph. (262) 298-5535 25700 Wilmot Road, Trevor.**

Providing custom food boxes with curbside pickup.

Updated pantry hours: **Mondays and Wednesdays 11:00 a.m. - 1:00 p.m. and Fridays 9:00 - 11:00 a.m.**

The day you plan to visit, call first, to do check-in by phone when the pantry is open. When you arrive for food pick-up, call the pantry at **(262) 298-5535** to let the pantry know you are there and they will deliver your groceries to your vehicle. Note: Western Kenosha County Transit is still offering services at this time. Anyone who needs a ride to/from the Sharing Center can get one for free using WKCT. *All other programs and services are still being offered.*

### TWIN LAKES AREA FOOD PANTRY AT ST. JOHN'S CATHOLIC CHURCH

**701 N Lake St., Twin Lakes.**

Open **Tuesday and Wednesday** from **10:00 a.m. - 12:00 p.m.**

Also the **2nd Tuesday evening** of each month from **7:00 - 8:00 p.m.**

Clients should wait in their vehicles and items will be delivered to their cars.

### WESTOSHA LAKES CHURCH - HELPING HANDS FOOD PANTRY

**Ph: (262) 843-1948 24823 74th St. Salem**

Distribution is on the **2nd Saturday** of each month.

Registration for the July 11th distribution is over.

Information for sign up for September's distribution will be posted here on August 10th.

## Summer: Youth Meal Distribution - West Kenosha County:

**SALEM SCHOOL DISTRICT - 8828 Antioch Rd, Salem, WI 53168**

*Continuing to offer free breakfast/lunch packages through the summer.*

**Who:** All children in the community are able to take advantage of this program.

They do not need to be Salem students or old enough to attend school.

**How:** Drive up to Door #15 at the back of the building by the bus lot, stay in your car, tell the person how many you need, and they will place them on the table for you to retrieve. There are signs telling you where to go.

**When:** Pick up is **Monday, Wednesday, and Friday from 7:00 a.m. until 11:00 a.m.**, serving 2 days of meals at a time.

This service will end on Monday August 24, 2020 and on that day, a week's worth of meals will be given.

### WHEATLAND CENTER SCHOOL DISTRICT

Every Wednesday, now through August 26th, from 11:00 a.m. - 1:00 p.m., a week's worth of meals will be provided to all school-age children (breakfast and lunch).

It will be distributed at Wheatland Center School at **6606 368th Ave. Burlington, Wi.**

## FSET Services:

**ABAWD foodshare members temporarily Exempt from the Work Requirement starting April 1, 2020.**

Starting April 1, 2020, able-bodied adults without dependents (ABAWD) FoodShare members who are not meeting the FoodShare work requirement, or are exempt from the requirements for another reason, will receive a temporary exemption from the work requirement. The temporary exemption will last no later than September 30, 2020. During the temporary exemption, members will not lose any of their three months of time-limited FoodShare benefits.

Starting in March, ABAWD FoodShare members affected by the temporary exemption will be sent a letter notifying them of the exemption. Members will be sent a second letter prior to the temporary exemption ending.

The temporary exemption is based on a new finalized federal Food and Nutrition Services (FNS) ABAWD rule.

Some FoodShare Households Will Get Additional Benefits for July and August

Under the federal Families First Coronavirus Response Act, the Wisconsin Department of Health Services (DHS) is able to provide FoodShare households with the **maximum monthly benefit amount based on the number of eligible people in their household**

Since Wisconsin has declared another public health emergency, DHS is able to provide households not currently receiving the maximum benefit amount in July and August with additional benefits bringing them up to the maximum amount. The additional July benefits will be available on QUEST cards on August 9, and the additional August benefits will be available on QUEST cards on August 23.

Households already receiving the maximum amount will not receive additional benefits. The amount households receive may be impacted if they are repaying benefits due to an error.

Households who receive the additional benefits will receive a letter notifying them of the amount. Partners can also share a flyer with members to make them aware of the additional benefits.

DHS will be checking in September that all households eligible for the July and August benefits received them. As a result, some households may receive benefits for those months in September.

Additional benefits for months after August will depend on the length of Wisconsin's public health emergency.

## Harm Reduction:

**VIVENT HEALTH:** Vivent Health now Accepting Appointments for Onsite Services. Starting Monday, June 15, 2020, Vivent Health is accepting appointment requests from current and new patients and clients for all services, except for dental care. Individuals can call Vivent Health at (800) 359-9272 or use their MyChart mobile app to make appointments at all locations.

**Please note that you MUST have an appointment to enter the building - no walk-in appointments or visits will be allowed.**

When arriving for visits, patients and clients will be required to wear face coverings, and should bring their own, if possible. Before entering any Vivent Health location, everyone will be screened for Covid-19.

Also able to provide many of their services virtually.

If you have any questions or to schedule an appointment, please contact your case manager or call **(800) 359-9272**.

**KENOSHA COUNTY DIVISION OF HEALTH:** The Kenosha County Division of Health is now offering online Narcan trainings. Individual and group trainings can be scheduled by contacting program staff at [narcan@kenoshacounty.org](mailto:narcan@kenoshacounty.org) or **262-605-6741**. Trainings will be approximately 30 minutes and Narcan will either be distributed by porch drop off or mail. KCDOH is also extending more outreach in the county and would welcome any ideas and suggestions as well as agencies to connect with.

**PEER SUPPORT:** Peer support is available by calling **262-657-7188**. They are currently conducting phone visits with those who are looking for assistance and their families. Appropriate information will be mailed and follow-up completed bi-weekly.



## Hope Council on AODA: 262-658-8166 x 101

In order to protect our staff and clients, and due to the risk of spreading the COVID-19 virus, the Hope Council on Alcohol & Other Drug Abuse is currently seeing only Intoxicated Driver Program clients for scheduled assessments. [info@hopecouncil.org](mailto:info@hopecouncil.org)

Paperwork drop-off hours: **Monday-Thursday 9 AM - 4 PM**

## HOPELINE:

**Text HOPELINE to 741741** if you are feeling depressed or suicidal and would like to receive texted support.

## Internet and Phone Helpline: 608-267-3595

**Hours: Monday - Friday from 7:45 a.m. - 4:30 p.m.**

A helpline for people who need help locating phone or internet service, a Consumer Affairs staff person will walk through internet and phone service options, share any discount information, and provide information about Lifeline eligibility and enrollment.

## Job Center: 262-697-4500

Economic Support Appointments will be by phone call only and clients can email documents.

**Beginning July 6:** office open **Mon-Fri 8 a.m. - 5 p.m.** for pickup and drop off of documents.

OTHER SERVICES AVAILABLE BY APPOINTMENT - CALL **262-697-4500**

## KAFASI: 262-658-3508

### SENIOR DINING

All Senior Dining Sites have been closed to regular dining.

**Frozen meals, available for pickup at the following locations 9:30 a.m. - 11:30 a.m.:**

**Tuesday:** KAFASI, 7730 Sheridan Road

**Wednesday:** Westosha Senior Center, 19200 93rd Street, Bristol

**Thursday:** Parkside Baptist Church, 2620 14th Place

### Orders must be placed by 10:30 a.m. the previous day.

Each frozen meal order will include 5 frozen meals with beverages and crackers. There is no fee for food, but a donation of \$3.00 per meal is requested. **Call 262-658-3508 to schedule pick-up.**

### NEW! Hot and Cold Meal Curbside Pick-Up at the following locations 11:30 a.m. - 1:30 p.m.

**Wednesdays and Fridays:** Village Pub of Silver Lake, 307 N. Cogswell Dr., Silver Lake

**Thursdays:** Kenosha Achievement Center, 1218 79th Street, Kenosha

### Orders must be placed by 10:30 a.m. the previous day.

Each pickup includes one hot meal and one cold meal for later. There is no fee for food, but a donation of \$4.00 per meal is requested. **Please call 262-658-3508 to schedule a curbside pick-up.**

### FRIENDLY VISITOR PROGRAM:

Our Friendly Visitor Program offers telephone visits to home bound seniors. Consider participating or volunteering to help reduce loneliness in our community.

Call Cathy at **262-658-3508**

### MEALS ON WHEEL & VOLUNTEER

#### TRANSPORTATION SERVICES:

Service Continues for Meals on Wheels and Volunteer Transportation Service.

### SENIOR CENTER WITHOUT WALLS OFFERS SOCIAL OPPORTUNITIES:

Feeling the effect of social distancing? Don't be lonely! KAFASI's Senior Center Without Walls (SCWOW) program lets you chat with other seniors on fun group telephone calls. Join us for any of the weekly calls below.

**Tuesdays - 2:00 p.m.** Varied Topics

**Wednesdays - 2:00 p.m.** Travelogue

**Thursdays - 11:00 a.m.** Guided Meditation

**Fridays - 2:00 p.m.** Technology Assistance with Troy or Q&A with Senator Bob Wirsch

**Sundays - 4:00 pm** Sunday with Sally

## Kenosha County Aging and Disability Resource Center: 262-605-6646

The Kenosha County Aging & Disability Resource Center's office will reopen **Monday, July 6, 2020**, along with many other county buildings.

### Appointments are strongly encouraged.

Most business may be conducted by phone or using remote video. Trained staff can respond to questions and offer information about community resources, benefits and caring for elders and persons with disabilities.

The Medical Equipment Loan Closet remains closed until further notice. Donations are not being accepted at this time.

Call **262-605-6646** to speak with our staff or schedule an appointment, **Monday - Friday: 8:00 a.m. - 5:00 p.m.**

## Kenosha Unified School District: KUSD moved to a full virtual opening for the 2020-21 school year.

This varies from the original Return 2020 plan. The district asks for your continued patience and support as they adjust to align with the new direction and finalize any changes, such as impact on course offerings, special education plans, extracurricular activities (sports/clubs/etc.), staff/student expectations, daily structure/schedule, meal distribution, technology (Chromebooks, hotspots, etc.) distribution, staffing, school supplies and more. Discussions also will occur surrounding how and when to safely return to in-person learning, though no timeline has been established at this time.

The goal is to have an updated plan finalized for review and possible approval by the Board of Education at a special meeting on Tuesday, Aug. 18, though some decisions regarding topics within the plan may not occur until the

regular board meeting on Tuesday, Aug. 25.

## Kenosha WIC at RKCAA: 262-657-0840

### WISCONSIN RENTAL ASSISTANCE PROGRAM (WRAP)

Racine Kenosha Community Action Agency, Inc (RKCAA) partnering with the Wisconsin Department of Administration to administer the Wisconsin Rental Assistance Program (WRAP) in Racine and Kenosha counties as noted in Governor Evers' press release 5/20/2020.

At this time, residents of Racine and Kenosha counties may call **Racine 262-637-8377** or **Kenosha 262-657-0840** for additional information.

Kenosha WIC families: Please contact Kenosha WIC before coming into the office. We have a variety of options to make sure you get your WIC benefits.

Please follow all recommendations to prevent the spread of COVID-19 to keep your family and community safe.

**262-657-0840** [wic@rkcaa.org](mailto:wic@rkcaa.org).

## Legal Action of WI: 262-637-3000 / 855-947-2529

**Office closed.** Working remotely with current clients and will accept new referrals from partner agencies.

## Medication for Opioid Use Disorders Program:

### AMERICAN TELEPSYCHIATRY

Basic services we provide are: initial psychiatric/SUDs intake, plan of care based on that, medication administration/management, and psychotherapy. We provide services face-to-face. Face to face can be video face-to-face or in-person face-to-face. During the public health emergency, we can also provide services via audio-only connection to the patient in the home. During this emergency, we have developed a very simple intake form. Essentially the client or their advocate would call Susie, she will take down some demographic and medication-related information (i.e.,

what meds are you currently taking), and then she would schedule the patient. Susie would facilitate the interaction between the patient and the provider on the date of the appointment. The patient needs to have a computer with a webcam and microphone, and internet access. Otherwise, we can do an audio-only session. We accept Medicare, Medicaid, or County pay. We also accept self-pay at the time of service via credit card. Please call **414-376-6053** with questions.

### **CLEANSLATE:**

Through our unique treatment model, CleanSlate brings high-quality medication-assisted treatment, using buprenorphine (Suboxone), naltrexone (Vivitrol), which are all in pill form, as part of an individualized treatment plan led by our trained medical staff. Additionally, our care coordination services help patients find the needed support services such as counseling, childcare, housing and transportation.

In keeping with social distancing during this pandemic, **we are now conducting all of our medical and mental health visits via telehealth**. Call the CleanSlate Kenosha Center at **262-842-0149** for more information or to make an appointment. Also, new patients are welcome!

We continue to monitor the COVID-19 situation and will adjust changes to center operations accordingly. Please continue to check our website for the latest at: <https://www.cleanslatecenters.com/>.

### **FAMILY PSYCHIATRIC CARE:**

At Family Psychiatric Care we have been seeing clients via telepsych during the Safer At Home Order. Clients log into website called [Doxy.me](https://www.doxy.me) and see their prescriber through a video chat (similar to Zoom or Facetime--but HIPPA compliant to protect their privacy). Beginning June 15, new patient assessments will take place in our office. Beginning July 13, established patient visits will resume in our office. All visitors will need a mask.

We continue to see current patients and are taking new patients at this time. We do prescribe Vivitrol(injection) and oral naltrexone(pill) at our clinic for opioid use disorders. If a client is prescribed Vivitrol we will help set them up at a pharmacy where the injection will be administered. We do not prescribe Suboxone or

Methadone and refer out for those services. We are open **Monday-Thursday from 8:00 a.m. - 6:00 p.m.** Clients can call **262-725-4426** to schedule an appointment. Our website is [www.fpckenosha.com](http://www.fpckenosha.com).

### **PROFESSIONAL SERVICES GROUP:**

The Comprehensive Alcohol and Drug Treatment Program is actively working with a full caseload of participants during the Safer At Home order. **Referrals for new participants are still being accepted during this time.**

Possible participants can contact program supervisor Ryan Deglow by phone or email. (**262-945-0995** or [rdeglow@psgcp.com](mailto:rdeglow@psgcp.com)) Professional referrals can also contact Ryan during this time for possible referrals. Intakes are coordinated with the assigned recovery specialist as soon as the program can start working with new referrals. The initial intake may require some brief face-to-face contact to obtain necessary signatures for program intake paperwork. At this time, all therapy and group sessions are being done via telehealth. No in-person sessions are being currently offered, as all staff are working from home.

Vivitrol is still the main medication-assisted treatment option CADTP is offering. The initial bloodwork and the Vivitrol injection are being done in coordination with the Kenosha County Division of Health. If Vivitrol is not a viable option, Suboxone can be explored with one of the licensed prescribers through the PSG clinic for participants with opiate use. At this time, the Kenosha County Division of Health is requiring participants to wear a mask during their visits to their clinic.

CADTP is offering services during typical business hours of **8-5pm Monday through Friday**, but recovery specialists and therapists are attempting to be as flexible as possible based on participant availability. Groups are also offered during the evening hours for program participants. The Division of Health has more limited availability for scheduling during the Safer at Home order that the assigned recovery specialist will help coordinate.

### **ROGERS BEHAVIORAL HEALTH:**

Rogers has launched a telehealth treatment platform called Rogers Connect Care, allowing patients to have access to levels of care. Rogers uses Naloxone (Suboxone) and Vivitrol on a case by case basis.

## Adult Programs:

- **Mental Health and Addiction Recovery (IOP):**  
M-F, 8:00 a.m. - 11:00 a.m. or 11:00 - 2:00 p.m.
- **Mental Health and Addiction Recovery (PHP):**  
M-F, 8:00 a.m. - 2:00 p.m.
  - Provide MAT, the patient sees a psychiatrist weekly for medication management
- **DBT Mental Health Recovery, (PHP):**  
M-F, 7:30 a.m. - 1:30 p.m.
- **Mental Health Recovery, (PHP):**  
M-F, 7:30 a.m. - 1:30 p.m.
- **OCD/Anxiety (PHP):** M-F, 7:30 a.m. - 1:30 p.m.

If you have a patient interested, call **262-942-4000** to complete a free screening.

## WEST GROVE CLINIC:

The Kenosha location is still accepting new clients. Currently at Kenosha all of the providers and the IOP are holding telehealth sessions with clients. Anne Nudi APNP, has recently joined WGC Kenosha and soon will be offering in person appointments. To schedule at our Kenosha location, call **262-909-6008** to set up services and West Grove Clinic is maintaining a safe and clean environment if a client would need to come on site.

## Open Wi-Fi Tool for Drive-Up Internet:

An online tool that can assist users in finding free-to-use public broadband locations in their area. These are emergency internet locations for residents who do not have access to the internet at home. The buildings are closed, but the Wi-Fi connections remain accessible.

<https://maps.psc.wi.gov/apps/PublicWiFiLocations/>

## The Playroom INC: 262-752-6363

**6233 Durand Ave, Suite 102-3, Mount Pleasant, WI**

Here at The Playroom, we exceed the standard to meet the needs of Wisconsin's children through speech and occupational therapy. Teletherapy now available!

Experts in speech therapy and occupational therapy. We are about quality, not quantity!

## Prevention Services Network: 262-697-4584

The Family Resource Center is **closed**. Continues to provide case management and parenting support to clients.

## ResCare Workforce Services:

Continues to provide emergency rental assistance for families that are W-2 income eligible by email. Please contact **Jane Rovik** - [jane.rovik@rescare.com](mailto:jane.rovik@rescare.com) or Intake Worker - **Tammy Jones** - [tamara.jones@rescare.com](mailto:tamara.jones@rescare.com).

## Roger's Connect Care: 262-942-4000

**9916 75th Street, Suite 205, Kenosha, WI 53142,**

At Rogers in Kenosha children, teens, and adults can access effective outpatient treatment and the support needed to find hope and healing from addiction, and underlying mental health issues, depression, and other mood disorders.

### Levels of care:

Partial Hospitalization Programs (PHP), **Monday-Friday** for 6 hours/day (3-6 weeks)

Intensive Outpatient Programs (IOP), **Monday-Friday** for 3 hours/day (4-8 weeks)

## UMOS Energy Assistance: 262-657-2170

Office is currently **closed**; they are still taking applications over the phone. Please call **262-657-2170** to speak with UMOs staff if you need assistance. If you need to drop off documents, that can be done by sliding them under the door to our office.

### SERVICES PROVIDED OVER THE PHONE:

- Phone interviews for clients already scheduled to come into the office, and those looking to make new appointments;
- Crisis payments (to help set up payment plans/ stop disconnections);
- Emergency Furnace services for non-functioning heating systems.

## Unemployment Benefits Update:

COVID-19 Update: Additional \$600 Unemployment Benefit Will Be Counted for FoodShare but Not Health Care Benefits.

### **BACKGROUND: Federal Pandemic Unemployment**

**Compensation** is an emergency program created to increase unemployment benefits for people affected by the COVID-19 pandemic. These additional unemployment benefits will give people who collect unemployment an extra \$600 in federal benefits each week through July 25, 2020.

### **IMPACT ON FOODSHARE AND CARETAKER SUPPLEMENT**

**MEMBERS:** The additional \$600 unemployment benefits will be counted as income when determining eligibility for the FoodShare and Caretaker Supplement programs.

Some people will get payments that date back to their eligibility date. (This is a retroactive payment.) Any retroactive payments FoodShare or Caretaker Supplement members receive will not be counted for eligibility.

### **IMPACT ON MEDICAID AND BADGERCARE PLUS**

**MEMBERS:** The additional \$600 unemployment payments will not be counted as income when determining eligibility for health care programs.

**NOTE:** The federal stimulus checks from the IRS (also known as economic impact payments) are not counted as income for Medicaid (including long-term care programs), BadgerCare Plus, FoodShare, or Caretaker Supplement. For Medicaid, these payments are disregarded as an asset for 12 months after the member receives the check.

**COVID-19 INFORMATION:** For the latest information about COVID-19 in Wisconsin, we encourage you to frequently monitor the Wisconsin Department of Health Services website for updates and to follow [@DHSWI](#) on Facebook and Twitter and dhs.wi on Instagram. Additional information can be found on the Centers for Disease Control and Prevention Website.

Safe Exchange for the safe exchange of children between custodial parents is suspended until further notice. All Support groups and batterers' groups are cancelled. Continues to assist people with restraining orders by phone.

## Women and Children's Horizons: 262-652-9900

Continuing to provide advocacy and therapy by telephone or video. Providing support by phone for victims of domestic violence or sexual assault who are at the hospital.