As of April 1, 2021

KHDS Bridges Community Center

Monday-Friday 8:30-4:30 No weekends Groups every hour starting at 9.

PREREGISTRATION REQUIRED FOR ALL GROUPS.

ONLY FIVE PEOPLE WILL BE ALLOWED PER GROUP EACH DAY.
TEMPERATURES WILL BE TAKEN AT THE DOOR BEFORE ATTENDEES ARE ALLOWED TO ENTER.
NO FOOD OR BEVERAGES WILL BE SERVED OR ALLOWED ON PREMISES.

TO REGISTER:

CALL BRIDGES 262-657-5252 to reserve a seat in group for the upcoming week

KHDS Crisis Line: 262-657-7188

Continues to be available 24 hours a day. At this time, we are asking people to call the Crisis line, rather than come directly to the Community Prevention Center.

KHDS CSP & CCS PROGRAMS: 262-764-8481 or 262-764-8555

The CSP and CCS programs continue to provide support with medication and regular check-ins over the phone. Please call us for the support that you need.

KHDS Homeless Assistance Services: 262-764-8555

COORDINATED ENTRY FOR HOMELESS PROGRAMS continues to be available by phone to assess people experiencing homelessness and provide support to people with Emergency Motel Vouchers.

DIVERSION ACTIVITIES will continue to be our first response during this pandemic crisis due to our limited resources and the need for social distancing. We ask that only people who are without supports or any resources for housing request services at this time. If you have friends or family, you can live with temporarily please do so.

EMERGENCY MOTEL VOUCHERS will continue to be available to people without supports or any resources to housing until available rooms are full. Emergency vouchers can be accessed by calling KHDS Crisis at 262-657-7188.

PATH OUTREACH will continue to be available to assist unsheltered individuals and families living with mental illness to access a motel voucher, distribute supplies and provide resources.

PERMANENT SUPPORTIVE HOUSING AND RAPID REHOUSING programs continue to be available during regular business hours. At this time, we are asking people to call the office, rather than come directly to the KHDS Homeless Assistance Services Office.

Hours: Monday-Friday 8:00 A.M.- 5:00 P.M.

KHDS Independent Living Program/Regional Aftercare: 262-657-3330

The Independent Living Program and Regional Aftercare Program continue to provide support with regular check-ins over the phone, food, and supplies. Please contact your caseworker's cell phone. Independent Living Center hours will be updated and posted on their door at 1000 60th Street.

As of April 1, 2021

KHDS Mental Health/Substance Abuse Resource Center: 262-764-8555

Continues to be available for information and assistance, Mental Health and AODA Functional Screening and assistance with healthcare enrollment. Currently, we are asking that people call the office line rather than coming directly to the KHDS Main Office. Documents will be passed at the lobby door once a need is identified for people who try to walk-in. Income Maintenance assistance will not be available at the KHDS office.

Please call WKRP at 888-794-5820 for assistance.

Hours: Monday-Friday: 9:00 A.M. - 5:00 P.M.

KHDS Representative Payee Program: 262-764-8555

Checks are being mailed to all Representative Payee Clients at this time. If you are concerned or expecting a check and have not received it in the mail please be in touch. You may also drop off bills at the main office:

3536 52nd St - East Entrance

Hours: Monday-Friday: 9:00 A.M. – 5:00 P.M.

KHDS SUNRISE CLINICAL SERVICES 262-842-0538

FKA: Behavioral Health Clinic

The Behavioral Health Clinic is open, and all providers are continuing to provide patient care by phone and video conferencing when possible. Please call the clinic if you have any questions or needs.

NEW PROGRAM: TAPS – Therapy Addressing Pandemic Stress

Free professional support to people who are facing increased stress and anxiety due to the COVID – 19 pandemic. The confidential TAPS program is specifically developed for healthcare and long-term care professionals who are facing increased stress and anxiety loads brought on by COVID-19.

Care Net Family Resource Center: 262-658-2555

6105 22nd Ave

Office open for service by appointment only. Please call in advance.

COVID-19 Hotlines:

866-443-2584 262-671-7777

As of April 1, 2021

Covid-19 Vaccine Call Center All individuals ages 16 and older will become eligible for the vaccine on April 5.

Schedule your own appointment online?
Visit http://bit.ly/KCCOVIDHub OR kenoshacounty.org and click the red button

Appointments limited to people who live or work in Kenosha County and meet the current WI Vaccine Group priority.

8 a.m.-5 p.m. • Monday-Friday • Hablamos Español 262-605-6799

Those unable to access the links to providers on the county's COVID-19 Response Hub website may call 262-605-6799 to speak with someone who will walk them through the appointment process if they are currently eligible.

Call center operators will be available from 8 a.m. to 5 p.m. Monday-Friday and will be able to field calls in English and Spanish. Voicemail messages left when an employee is not immediately available will be returned as soon as possible.

COVID TESTING LOCATIONS

COVID 19 TESTING LOCATIONS

Due to Coronavirus restrictions, business hours may vary.

For hours and services, please call in advance.

Current Wi Vaccine Group Priorities May Apply

Kenosha County

Offering COVID-19 tests at their urgent care locations. Get your test via walk-in or schedule an appointment in the <u>LiveWell app or MyAdvocateAurora</u>, or by calling <u>866-443-2584</u>.

CVS Pharmacy

Drive-thru testing is available at the CVS location at 3710 57th Ave. in Kenosha. Advance registration is required at https://www.cvs.com/minuteclinic/covid-19-testing.

Froedtert South

Drive-thru testing at Froedtert Kenosha Hospital is available to those who qualify after completing an initial phone evaluation at 262-671-7777 between 8 a.m. and 4:30 p.m. Monday-Friday.

As of April 1, 2021

Kenosha Community Health Center

A drive-thru testing site at the former Chase Bank drive-thru, 5506 Seventh Ave. in downtown Kenosha, is open to patients who complete a quick registration process at https://www.kenoshachc.org/covid-19-resource-center/. Testing is conducted Mondays, Wednesdays and Fridays from 8 a.m. to 4 p.m.

Kenosha County COVID Vaccine Appointments

Below is a list of local providers of the COVID-19 vaccine, with links to their respective appointment registration systems. Please be aware that supplies of the vaccine remain limited, and that appointment slots are filling quickly. People are urged to first contact their health care provider or pharmacy before using these links as a backup. Appointments are for those who live and work in Kenosha County.

Additional appointment times and providers will be added as more vaccine becomes available, so please continue to check the links. We appreciate your patience.

 Kenosha County Public Health is offering a COVID-19 Community Vaccination Clinic at the old Shopko Building located at 5300 52nd Street, Kenosha, 53144. Please sign-up for an appointment time at: https://www.kenoshacounty.org/vaccine. For assistance, please call 262-605-6799.

The Kenosha County Public Health COVID-19 Community Vaccination Clinic will not be in operation on Friday, April 2, due to the Good Friday holiday.

- 2. Zenith HealthCare S.C./Zoomy Care Walk-In Clinic located at 6121 Green Bay Rd in Kenosha. Please sign-up for an appointment time at: https://www.signupgenius.com/go/10C0C4DA8AD2DA3F5CF8-covid1
- 3. Modern Apothecary located at 4924 7th Avenue, Kenosha, WI 53140 is administering vaccine. Please register at: https://macovid.10to8.com
- 4. Good Value Pharmacy is administering vaccine. Please register at: https://goodvaluerx.com/uncategorized/covid-vaccine-appointments
- 5. Meijer has multiple ways that interested individuals can register for the COVID-19 vaccine.
 - a. Text **COVID** to the number **75049**. You will receive a link to register.
 - b. Online at: https://clinic.meijer.com
 - c. Individuals without internet or smart phones can call their local Meijer Pharmacy and speak with the pharmacy staff, who can assist with registration.
 - **Wisconsin residents will likely be turned away if they make an appointment in Illinois.
- 6. Kenosha Pick N Save locations are administering vaccine. Please register at: https://www.picknsave.com/i/coronavirus-update/vaccine
- 7. Froedtert South is scheduling COVID vaccine appointments. Please register by calling 262-671-7468 (SHOT) or at: https://www.signupgenius.com/go/fscovid19vaccine

As of April 1, 2021

- 8. Advocate Aurora Health is providing the COVID-19 vaccine to its patients who are 65 and older, prioritizing those with risk factors. Patients will be contacted directly via email, phone or text when it's their turn to make an appointment. Please do not call your doctor's office or hospital regarding COVID-19 vaccination as they are unable to schedule appointments or provide details about vaccine availability. Walk-ins are not accepted and there are no wait lists. Aurora will continue to update its website at https://aah.org/vaccine to provide the latest information.
- 9. Kenosha Urgicare is taking appointments for vaccine at 6430 S. Green Bay Rd, Suite 104. Call ahead to make an appointment for the vaccine at 262-925-0535.
- 10. Local Walgreens locations are now scheduling appointments for the COVID vaccine. Please visit: https://www.walgreens.com/findcare/vaccination/covid-19. Walgreens will also be launching a call center for individuals to schedule appointments for those that may not have access to a computer.

Links to Kenosha County's online appointment system as well as those of other local vaccine providers are available on the Kenosha County COVID-19 Response Hub website at http://bit.ly/KCCOVIDHub, or by clicking the flashing red button at the top of the homepage at https://www.kenoshacounty.org/.

For those who do not have internet access, a vaccination call center is available from 8 a.m. to 5 p.m. Monday-Friday at 262-605-6799.

University of Wisconsin-Parkside

Free "rapid-results" testing is available to community members from 9 a.m. to 5 p.m. Mondays-Thursdays and 9 a.m. to 1 p.m. Fridays in Tallent Hall at the University of Wisconsin-Parkside, 900 Wood Road, Somers. This testing is being offered in a partnership between the UW System and the U.S. Department of Health and Human Services. It utilizes the Abbott BinaxNOW test, which offers results within about 15 minutes. People are encouraged to register in advance at www.doineedacovid19test.com or by calling 800-635-8611. Those who test positive through the rapid-results test are urged to get a confirmatory PCR (non-rapid) test.

Racine County

Racine County Fairgrounds

Free, drive-thru testing is available from 10 a.m. to 5 p.m. each Wednesday through March 10 at the Racine County Fairgrounds, 19805 Durand Ave., Union Grove (enter from Main Street). Preregistration is available at https://register.covidconnect.wi.gov/en-US/.

Festival Hall

Free, drive-thru testing is available from 9 a.m. to 5 p.m. each Thursday through March 4 at Festival Hall, 5 Fifth St., Racine (enter from 11th and Main streets). Preregistration is available at https://register.covidconnect.wi.gov/en-US/

As of April 1, 2021

Transportation Options for Covid Vaccine Clinics

Care-A-Van – 1-262-658-9093

- Available to persons 65+ or with a disability
- Service area is the city of Kenosha (both origin and destination)
- Application required, but can be waived if they are only using service for the 2 shots
- Fare of \$4.00 can be waived if they disclose to dispatchers they are going to the clinic when reserving the ride
- Need to call to reserve trip at least one day in advance

Western Kenosha County Transit – 1-888-203-3498

- Available to general public
- No application required
- Service area is Western Kenosha County
- Fare of \$5.00 (general public) \$3.00 (elderly and disabled) can be waived if they disclose to dispatchers that they are going to a clinic when reserving the ride
- Need to call to reserve trip at least one day in advance

MTM (Non-Emergency Medical Transport – 1-866-907-1493

- Available to Medicaid recipients only
- Service area is not limited
- MUST disclose they are going to a vaccine clinic as only certain providers are equipped to take these types of trips
- Need to call to reserve trip at least one day in advance

<u>Need Additional Help?</u> Refer rider to Kenosha County Mobility Manager, Lauren Coffman 262-605-6615

The Wisconsin Department of Health Services (DHS)

Announced today that in addition to the numerous resources available on the DHS <u>COVID-19 vaccine</u> page, Wisconsinites can now call (844) 684-1064 (toll-free) for personal assistance with their vaccine-related questions.

The new call center will be equipped to help individuals find vaccine locations, answer medical questions related to the COVID-19 vaccine, and assist with registration, including but not limited to using the Wisconsin COVID-19 vaccine registry. This call center is available to anyone in Wisconsin, but will be particularly useful for those without internet access, or who experience barriers that inhibit internet use.

As of April 1, 2021

ELCA Outreach Center

ELCA outreach center open: Monday – Thursday 10am-2pm

All services below available Monday-Thursday 10am-2pm:

Grab n go: Diapers, formula, prescription co-pay vouchers and client mail are available for pickup Clothing closet open Cloth donations

For additional information, please call: (262) 652-5545

ELCA offers GED preparation classes

Classes meet on Tues & Thurs 5:30pm to 7:00pm – call ELCA for more information

Emergency Internet Resources Website

Many internet service providers are offering low-cost, discounted, and free access options in response to the COVID-19 health emergency. The geography served, eligibility for offers, type of discount, and length of time varies. This website compiles the information the Commission currently has.

https://psc.wi.gov/Pages/Programs/BroadbandEmergencyInternetResources.aspx

Familia Dental (262) 653-3980

Kenosha office hours are Monday to Friday 9am to 6pm. There is a new check in policy to prevent the spread of COVID-19 and they are requiring clients to wear masks.

FREE TAX PREPARATION

March 17, 2021 — The Treasury Department and Internal Revenue Service announced today that the federal income tax filing due date for individuals for the 2020 tax year will be automatically **extended from April 15, 2021, to May 17, 2021**.

2021 **Free** Income Tax Assistance Service is available For more information, please visit www.kenoshaunitedway.org/VITA

or call 262-960-9178 multiple filing options!

Option 1 Simply upload your tax documents to GetYourRefund.Org Connect with your trusted IRS-certified Kenosha County VITA tax preparers online. An internet connection, email address, and images of your tax documents are all you need to get started.

Option 2 Schedule an in-person interview to drop off your tax documents with VITA volunteers who will prepare your return. Visit: www.kenoshaunitedway.org/VITA Appointments and face masks are required!

Option 3 File your own tax return at www.MyFreeTaxes.com Due to the Federal required deadline of April 15, 2021, priority will be given to those filing both their Federal and State returns.

As of April 1, 2021

Food Share or Pandemic EBT Benefits

Update on FoodShare Renewals and Six-Month Reports as of 11/20

In a continued effort to help protect the health and safety of members during the COVID-19 pandemic, the Wisconsin Department of Health Services (DHS) will be postponing FoodShare renewals and eliminating FoodShare Six-Month Reports that were due in December 2020, January 2021, and February 2021. DHS is able to make these temporary program adjustments due to provisions in the federal Continuing Appropriations Act, 2021 and Other Extensions Act.

FoodShare members who would have had a renewal due in December, January, or February will now need to complete their renewal in June, July, or August 2021. They will receive a renewal letter prior to having to complete their renewal.

Additionally, FoodShare members who would have had a Six-Month Report due in December 2020, January 2021, or February 2021 will not receive a paper report form in the mail and will not need to complete and submit their report.

People Receiving Food Share or Pandemic EBT Benefits Can Now Order and Purchase Food Online Using Their QUEST or P-EBT Card

Starting May 21, 2020, people who receive Food Share or Pandemic EBT (P-EBT) benefits will be able to order and purchase food on Amazon's and Walmart's websites using their QUEST or P-EBT card.

The U.S. Department of Agriculture's Food and Nutrition Service has approved Wisconsin's request to expedite implementation of online food purchasing at authorized retailers for people who receive Food Share or Pandemic EBT benefits. At this time, the Food and Nutrition Service has only authorized Amazon and Walmart to accept online payments in Wisconsin.

Purchasing Process

When purchasing food on Amazon's and Walmart's websites, people will be able to choose an EBT card payment option and enter their card details. They will be asked to enter their card PIN each time they check out.

People can only use their QUEST or P-EBT card to purchase eligible food. If they are ordering other items at the same time, they will be asked to enter another form of payment to purchase those items.

Amazon and Walmart provide more information about the purchasing process on their websites.

If people experience an issue while making an online purchase with their QUEST or P-EBT card, they should first check that they have a balance on their card by going to the ebtEDGE website, using the ebtEDGE mobile app, or calling QUEST Card Service at 877-415-5164. If they have a balance, they should contact Amazon or Walmart customer service for assistance.

Delivery:

Delivery options depend on location. Amazon delivers across the state and offers free shipping on eligible orders over a certain dollar amount. Walmart delivers to certain locations or offers pick up at the store.

Both Amazon and Walmart may charge a delivery fee in some cases. Delivery fees cannot be paid with QUEST or P-EBT cards; they must be paid with another form of payment.

Other Purchasing Options:

Some grocery stores offer other options to help people purchase their food safely and easily. For example, people can order their food online or over the phone, choose an EBT card payment option, and swipe their QUEST or P-EBT card when they pick up their order, either curbside or in store. People should check with their local grocery stores to see what options they offer.

As of April 1, 2021

FOOD RESOURCES

Current Food Resources in Kenosha https://kenosha.extension.wisc.edu/nutrition-education/

Kenosha County Aging & Disability Resource Center (adrc.kenosha county.org) Grocery

Shopping Assistance – remote. Free service helps seniors and persons with disabilities access grocery store online services. Staff place the grocery order with callers over the phone, schedule free Care-A-Van delivery, and accept payment by check or card. Call the Aging & Disability Resource Center at 262-605-6646 to learn more and schedule an appointment.

EAST OF I-94 FOOD RESOURCES

Anointed Word of Faith Church 6442 22nd Ave. Kenosha

Thursdays: Shalom satellite soup kitchen, from 5:00-6:00 p.m.

Christ the King Church 5934 8th Ave. Kenosha Ph. 262-654-0457

Tuesdays: Shalom satellite soup kitchen at Christ the King, from 5:00-6:00 p.m.

Sundays: To-go breakfast on Sunday mornings from 7:30 – 8:30 a.m. in the east parking lot entrance.

Grace Welcome Center 2006 60th St, Kenosha Ph. 262.654.9143

- **Tuesdays Food Pantry:** 4:00-5:30 p.m. Bring your ID. Drive-up or walk-up for a package of groceries to-go.
- Thursdays & Fridays Breakfast Program: 8:30-9:15 a.m. (Takeout only)

Immanuel United Methodist 5410 Sheridan Rd., Kenosha (262) 652-3784

Mondays & Wednesdays: Shalom satellite soup kitchen from 5:00-6:00 p.m.

Kenosha Christian Reformed Church 7506 25th Ave. Kenosha

Fridays: Shalom satellite soup kitchen from 5:00-6:00 p.m.

Kenosha Public Market 620 59th St. Kenosha Ph: 262-705-5722

Open every Saturday 10:00 a.m. - 2:00 p.m. New winter location: The Vault, 625 57th St. Kenosha The mission of the Kenosha Public Market is to provide both a physical and virtual market for vendors seeking to provide local and regional sustainable fresh food and artisan products. Additionally, KPM seeks to be inclusive to all interested community members. KMP accepts SNAP and has a "Dollar Matching Program" which allows SNAP users to double up to \$20 dollars, for a total of \$40, PER VISIT! SNAP is also taken on their online KPM2GO store.

As of April 1, 2021

Kenosha WIC at Racine/Kenosha Community Action Agency (RKCAA)

Ph: 262.657.0840, wic@rkcaa.org WIC is providing county-wide services during COVID-19 via phone and electronically. Appointments will be done over the phone and WIC Benefits can be issued remotely.

<u>The Garden (formerly St. Casimir) - Pantry/Food Distribution</u>: Every 1st, 3rd and 4th Saturday of the month at 9:30 a.m. in the back parking lot located_1009 Washington Rd., ½ block west of Sheridan Rd.

The Salvation Army Ph: 262.564.0286 3116 75th St. Kenosha

Prepacked Boxes Tuesdays & Thursdays 1:00 - 4:00 p.m. Please have your pantry card and picture ID ready. Distribution takes place at the parking lot door.

The Shalom Center Ph: 262-658-1713 4314 39th Ave. Kenosha

- On-Site Soup Kitchen at Shalom: 7 days a week, a meal-on-the-go 5:00 to 6:00 p.m. daily at 4314 39th Ave. Kenosha site.
- Community Meal-On-The-Go Sites: 5:00-6:00 p.m.
 - o **Mondays:** Immanuel United Methodist <u>5410 Sheridan Rd., Kenosha</u>
 - o Tuesdays: Christ the King Church 5934 8th Ave., Kenosha
 - o Wednesdays: Immanuel United Methodist 5410 Sheridan Rd., Kenosha
 - o Thursdays: Anointed Word of Faith Church 6442 22nd Ave. Kenosha
 - o **Fridays:** Kenosha Christian Reformed Church 7506 25th Ave. Kenosha
- The Shalom Center Food Pantry at 4314 39th Ave. Kenosha
 Pantry Distributions WEDNESDAY & FRIDAYS 8:30am 11:30am

Distributes to Kenosha County residents on a first-come, first-serve basis as supplies are limited. Due to federal guidelines, we can only serve Kenosha County Residents. Please stay in your car, come with your valid Kenosha ID, and a bill (example: Utility bill within 30 days showing your Kenosha County address). A pre-boxed food package will be delivered to your car.

NEW St. Anthony Padua Food Pantry 2223 51st St, Kenosha Ph: 262.652.1844

Food Pantry is on the first Wednesday of every month from 5:30-7:00 p.m. for drive-up service pick-up. Food staple items are pre-boxed, and families can choose additional hygiene and household items (detergent, dish soap, etc.). Newborn kits available, as well as larger size diapers, wipes, and creams. Please come with your trunk cleared and enter the driveway closest to the church. If pick-up time is inconvenient, please call 262.652.1844 to make alternate arrangements.

As of April 1, 2021

St. Vincent DePaul - Kenosha Ph: 262.764.1985 7531 30th Ave. Kenosha Please maintain the recommended 6ft. distance for all distributions.

- **Food Pantry (Monday-Saturday):** On-site available to those in the community who are in need. 10:00 am 4:30 p.m. Monday through Saturday. For the pantry, call 262-764-1985 to schedule an appointment. Pick-up is on the *EAST* side of the building.
- Food distribution with Feeding America (Every Wednesday): Distribution begins at 9:00 a.m. until supplies last. No need to call, and may go every week. Pre-bagged/boxed food is available. Curb-side, drive-through pick-up is on the *EAST* side of the building.
- Thursday Bakery Items: 12:00 p.m. until supplies last. Inside the store.

SCHOOL MEAL DISTRIBUTION -CITY OF KENOSHA

Kenosha Unified School District

All KUSD meals are free for in-person and virtual students.

For virtual students, families will be able to pick up free meals for all children at one location of their preference. This will allow parents/guardians and students to pick up meals for all virtual learners in one household at one location.

<u>Individuals picking up meals must still provide a student name and ID number for each lunch</u> and breakfast pack they wish to receive.

Pick-up locations and times:

Bradford High School,

3700 Washington Rd., Door 5 from 10:15-10:45 a.m. and 1:15-1:45 p.m.

KTEC West, 5710 32nd Ave., Door 13 from 10-10:30 a.m. and 1:15-1:45 p.m.

Lance Middle School, 4515 80th St., Door 13 from 10:15-10:45 a.m. and 1:15-1:45 p.m.

Lincoln Middle School, 6729 18th Ave., Door 8 from 11-11:30 a.m. and 1:30-2:00 p.m.

Mahone Middle School, 6900 60th St., Door 6 from 10:55-11:25 a.m. and 1:30-2 p.m.

Reuther High School, 913 57th St., North Door (facing civic park) from 12-1:00 p.m.

Tremper High School, 8560 26th Ave., Door 2 from 10:15-10:45 a.m. and 1-1:30 p.m.

Washington Middle School,

811 Washington Rd., Door 13 from

11:15-11:45 a.m. and 1:15-1:45 p.m.

As of April 1, 2021

COLLEGE STUDENTS' FOOD RESOURCES

Are You a College Student Struggling to Afford Food? The latest COVID-19 relief bill changed strict eligibility requirements for college students- allowing more students to qualify for FoodShare (SNAP) benefits. If you're struggling to afford groceries, FoodShare may be able to help. College students with limited income may now qualify. FoodShare work requirements are temporarily waived if students either:

- (1) Eligible for federal or state-funded work study programs during the regular school year or -
- (2) Have an expected family contribution (EFC) of \$0 during the current academic year

This change helps more students get help from FoodShare who are facing burdens in finding employment during the economic downturn. Not sure if you'd qualify? The best way to find out is to apply.

Apply for FoodShare

online at www.access.wi.gov, or call Wisconsin Kenosha Racine Partnership (WKRP) 888-794-5820 and request to apply over the phone.

WEST OF I-94 FOOD RESOURCES

The Sharing Center Ph. (262) 298-5535 25700 Wilmot Road, Trevor. Providing custom food boxes with curbside pickup. Updated pantry hours: Mondays and Wednesdays 11:00 a.m. – 1:00 p.m. and Fridays 9:00 - 11:00 a.m. The day you plan to visit, call first, to do check-in by phone when the pantry is open. When you arrive for food pick-up, call the pantry at (262) 298-5535 to let the pantry know you are there and they will deliver your groceries to your vehicle. Note: Western Kenosha County Transit is still offering services at this time. Anyone who needs a ride to/from the Sharing Center can get one for free using WKCT. *All other programs and services are still being offered*. Free home delivery available. Want to learn more? We are happy to answer any questions! Call (262) 298-5535.

<u>Twin Lakes Area Food Pantry</u> at St. John's Catholic Church <u>701 N Lake Ave.</u>, <u>Twin Lakes.</u> Open Tuesday and Wednesday from 10:00 a.m. - 12:00 p.m. and the 2^{nd} Tuesday evening of each month from 7:00 - 8:00 p.m. Clients should wait in their vehicles and items will be delivered to their cars.

<u>Westosha Lakes Church - Helping Hands Food Pantry</u> Ph: (262) 843-1948 24823 74th St, Salem Food distribution takes place every 2nd Saturday of each month. The February registration has passed. If you want to sign up for the March food distribution, please sign up by calling (262) 843.1948 before the deadline of Thursday March 4th.

As of April 1, 2021

SCHOOL MEAL DISTRIBUTION WEST KENOSHA COUNTY

Schools in Western Kenosha County are communicating directly with <u>enrolled</u> families for their school meal procedures for online and/or in-school learning.

Please check with your child's school for more information.

FSET SERVICES

Kenosha Job Center has FSET services and updates for the program can be found at https://www.dhs.wisconsin.gov/fset/index.htm

HARM REDUCTION

Vivent Health

Vivent Health now Accepting Appointments for **Onsite** Services.

Vivent Health is accepting appointment requests from current and new patients and clients for all services, except for dental care. Individuals can call Vivent Health at (800) 359-9272 or use their MyChart mobile app to make appointments at all locations.

Please note that you MUST have an appointment to enter the building – no walk-in appointments or visits will be allowed.

When arriving for visits, patients and clients will be required to wear face coverings, and should bring their own, if possible. **Before** entering any Vivent Health location, everyone will be screened for Covid-19. Also able to provide many of their services virtually.

If you have any questions or to schedule an appointment, please contact your case manager or call (800) 359-9272.

Kenosha County Division of Health

The Kenosha County Division of Health is now offering online Narcan trainings. Individual and group trainings can be scheduled by contacting program staff at narcan@kenoshacounty.org or 262-605-6741. Trainings will be approximately 30 minutes and Narcan will either be distributed by porch drop off or mail. KCDOH is also extending more outreach in the county and would welcome any ideas and suggestions as well as agencies to connect with.

Peer support

Peer support is available by calling 657-7188. They are currently conducting phone visits with those who are looking for assistance and their families. Appropriate information will be mailed, and follow-up completed bi-weekly.

Hope Council on AODA (262) 658-8166 x 101

In order to protect staff and clients due to the risk of spreading the COVID-19 virus, the Hope Council on Alcohol & Other Drug Abuse is currently seeing only clients scheduled appointments. Staff will be monitoring communications to the number above or via their email. info@hopecouncil.org

Paperwork drop-off hours: Monday-Thursday 9am-4pm

HOPELINE

Text HOPELINE to 741741 if you are feeling depressed or suicidal and would like to receive texted support.

As of April 1, 2021

Internet and Phone Helpline

608-267-3595 / Monday through Friday from 7:45 am - 4:30 pm

A helpline for people who need help locating phone or internet service, a Consumer Affairs staff person will walk through internet and phone service options, share any discount information, and provide information about Lifeline eligibility and enrollment.

Job Center (262) 697-4500

Economic Support Appointments will be by phone call only and clients can email documents.

Office open Mon-Fri 8am-5pm for pickup and drop off of documents.

OTHER SERVICES AVAILABLE BY APPOINTMENT - CALL 262-697-4500

KAFASI: 262-658-3508

Open to anyone ages 60 and up, as well as their spouses (regardless of spouses age) All meals by confidential donation

<u>Meals on Wheels</u> Delivered once a week to reduce everyone's exposure yet keep seniors stocked. Available to individuals who are elderly or disabled, who are homebound and unable to prepare meals for themselves or do not have assistance in preparing meals. When meals are requested, a social worker will contact you to further discuss your needs.

For meals in the City of Kenosha, call 262-658-0237. For meals in the County of Kenosha, call 262-358-5779.

Frozen Meal Packs: available for pick up on rotating days at the following locations 9:30 a.m. - 11:30 a.m.

Tuesdays- KAFASI, 7730 Sheridan Road, 262-658-3508

Wednesdays- Westosha Senior Center, 19200 93rd St. Bristol, 262-358-5554

Thursdays- Parkside Baptist Church, 2620 14th Place, 262-552-7737

Orders must be placed by 10:30 a.m. the previous day. Each frozen meal order will include 5 frozen meals with beverages and crackers. There is no fee for food, but a donation of \$3.00 per meal is requested. Call to schedule pick-up.

Hot and Cold Meal Curbside Pick Up: available for pick up at the following locations 11:30 a.m. - 1:00 p.m.

Wednesdays and Fridays - Village Pub of Silver Lake, 307 N. Cogswell Dr., Silver Lake. Call 262-358-5779.

Thursdays - Kenosha Achievement Center (KAC), 1218 79th St. Kenosha. Call 262-658-3508.

Orders must be placed by 10:30 a.m. the previous day. Each pick up includes one hot meal and one cold meal for later. There is no fee for food, but a donation of \$4.00 per meal is requested.

DIBS 2.0: Dinner (and more!) in Bags

This unique program is available to Kenosha County Seniors and includes:

7 shelf-stable meal recipes complete with the ingredients needed to make them in two reusable grocery bags.

You can complement the DIBS 2.0 with these options:

- 5 Frozen Meals

There is no fee for food but a donation of \$10.00 is requested.

- 1 Hot Meal:

Each pick up will include one hot meal with a cold bag (beverage and side). There is no fee for food, but a donation of \$3.00 per meal is requested.

As of April 1, 2021

Pick up time is **9:30 a.m. – 11:30 a.m.** at the following locations:

Tuesday- KAFASI, 7730 Sheridan Road

Wednesday- Westosha Senior Center, 19200 93rd St. Bristol

Thursday- Parkside Baptist Church, 2620 14th Place

There is no fee for this, but a donation of \$10.00 is requested.

Pick up or delivery arrangements will be made after your reservation is complete.

Call 262-658-3508.

Donation Policy:

There is no charge for the meals we serve, but we are required to ask for a donation. Each person determines how much they will give at each meal, and no one is denied a meal because of an inability or unwillingness to donate.

Senior Center Without Walls Offers Social Opportunities

Feeling the effect of social distancing? Don't be lonely! KAFASI's Senior Center Without Walls (SCWOW) program lets you chat with other seniors on fun group telephone calls. Join us for any of the weekly calls below.

Tuesdays – 2:00 p.m. Varied Topics
Thursdays – 11:00 a.m. Guided Meditation
Fridays - 2:00 p.m. Technology Assistance with Troy or Q&A with Senator Bob Wirch
Sundays – 4:00 pm Sunday with Sally

<u>Kenosha County Aging & Disability Resource Center (adrc.kenosha county.org)</u> Grocery Shopping Assistance – remote. Free service helps seniors and persons with disabilities access grocery store online services. Staff place the grocery order with callers over the phone, schedule free Care-A-Van delivery, and accept payment by check or card. Call the Aging & Disability Resource Center at 262-605-6646 to learn more and schedule an appointment.

Kenosha County offering expanded transportation

Kenosha County is now offering expanded weekend hours and medical appointment trips on its Care-A-Van and Western Transit services.

Care-A-Van's Saturday hours will be 8 a.m.-6 p.m. and new Sunday service will also run 8 a.m.-6 p.m. Care-A-Van offers accessible transportation to those unable to utilize the city bus because of a disabling condition.

Reservations are required one day in advance; the fare is \$4/one-way trip. Reservations may be made by calling 262-658-9093. Care-A-Van is provided through KAC and operates in partnership with Kenosha County and the City of Kenosha.

Kenosha County's Western Transit service will add Saturday and Sunday demand service from 9 a.m. - 4 p.m.

Western Transit is available to the public with a service area concentrated in Kenosha County, west of I-94. Fares are \$5/one-way for the general public and \$3/one-way for older adults and persons with disabilities. This service is provided by Kenosha Achievement Center in partnership with Kenosha County.

As of April 1, 2021

To make a Western Transit reservation, please call 1-888-203-3498. Visit the website to view a map of the service area: https://www.kenoshacounty.org/579/Western-Kenosha-County-Transit.

Lastly, Kenosha County Aging & Disability Resource Center is now offering regional medical trips for those needing accessible transportation. Kenosha County residents may make a reservation for rides to medical appointments in Walworth, Racine and Milwaukee counties.

The fare for the trip is \$15/one-way. Reservations need to be made a day in advance. To reserve a ride, please call 262-658-9093

Kenosha County Aging and Disability Resource Center: 262-605-6646

Appointments are strongly encouraged.

Most services are accessible by phone, please call 262-605-6646 or 1-800-472-2008 to speak with our staff or schedule an appointment, Monday-Friday, 8 a.m. to 5 p.m.

Most business may be conducted by phone or using remote video. Trained staff can respond to questions and offer information about community resources, benefits and caring for elders and persons with disabilities.

The Loan & Supply Closet has reopened. Donations are needed! To make donation, or if you are in need of an item, please call Steve at the ADRC, 262-605-6667, Monday – Friday, 8 a.m. – 5 p.m., to make arrangements. While the ADRC takes additional steps in sanitization, for everyone's safety, we ask that all items be cleaned, sanitized and in good working order prior to donation.

KENOSHA UNIFIED SCHOOL DISTRICT

KUSD now has an approved Return 2020 plan, which offers both in-person and virtual learning options with the

Kenosha - RKCAA: 262-657-0840 Racine Kenosha Community Action Agency

Rental Assistance:

The Rent Assistance Program can assist income-eligible City of Kenosha residents, who have been impacted by COVID-19 through job loss, reduction in work hours or reduced wages, with delinquent and current rent needs.

Effective February 15, 2021, complete eligibility guidelines and applications can be obtained from the Racine Kenosha Community Action Agency's website at

www.rkcaa.org or by calling the Kenosha office 262-657-0840

As of April 1, 2021

Kenosha WIC families: Please contact Kenosha WIC before coming into the office. We have a variety of options to make sure you get your WIC benefits.

Please follow all recommendations to prevent the spread of COVID-19 to keep your family and community safe. (262) 657-0840 wic@rkcaa.org

Legal Action of WI: 262-635-8836 / (855)947-2529

Office closed. Working remotely with current clients and will accept new referrals from partner agencies.

MARKETPLACE INSURANCE

2021 Special Enrollment Period in Response to the COVID-19 Emergency

ENROLL FOR MARKETPLACE INSURANCE COVERAGE BEGINNING FEB 15 NOW EXTENDED THRU AUGUST 15, 2021

A Special Enrollment Period (SEP) for individuals and families for Marketplace coverage in response to the COVID-19 Public Health Emergency. This SEP will allow individuals and families in Wisconsin (& other states) with Marketplaces served by the HealthCare.gov platform to enroll in 2021 health insurance coverage.

Marketplaces will operationalize functionality to make this SEP available to all Marketplaceeligible consumers who are submitting a new application or updating an existing application. State-based Marketplaces (SBMs) operating their own platform have the opportunity to take similar action within their states.

Medication for Opioid Use Disorders Programs 5/12/2020

American Telepsychiatry

Basic services we provide are: initial psychiatric/SUDs intake, plan of care based on that, medication administration/management, and psychotherapy. We provide services face-to-face. Face to face can be video face-to-face or inperson face-to-face. During the public health emergency, we can also provide services via audio-only connection to the patient in the home. During this emergency, we have developed a very simple intake form. Essentially the client or their advocate would call Susie, she will take down some demographic and medication-related information (i.e., what meds are you currently taking), and then she would schedule the patient. Susie would facilitate the interaction between the patient and the provider on the date of the appointment. The patient needs to have a computer with a webcam and microphone, and internet access. Otherwise, we can do an audio-only session. We accept Medicare, Medicaid, or County pay. We also accept self-pay at the time of service via credit card. Please call 414-376-6053 with questions.

CleanSlate

Through our unique treatment model, CleanSlate brings high-quality medication-assisted treatment, using buprenorphine (Suboxone), naltrexone (Vivitrol), which are all in pill form, as part of an individualized treatment plan led by our trained medical staff. Additionally, our care coordination services help patients find the needed support services such as counseling, childcare, housing and transportation.

As of April 1, 2021

In keeping with social distancing during this pandemic, we are now conducting all our medical and mental health visits via telehealth. Call the CleanSlate Kenosha Center at 262-842-0149 for more information or to make an appointment. Also, new patients are welcome!

We continue to monitor the COVID-19 situation and will adjust changes to center operations accordingly. Please continue to check our website for the latest at: https://www.cleanslatecenters.com/.

Family Psychiatric Care

At Family Psychiatric Care we have been seeing clients via telepsych during the Safer at Home Order. Clients log into website called *Doxy.me* and see their prescriber through a video chat (similar to Zoom or Facetime--but HIPPA compliant to protect their privacy). Once the Safer at Home Order is lifted, we will slowly transition back to face to face appointments. We continue to see current patients and are taking new patients at this time. We do prescribe Vivitrol (injection) and oral naltrexone (pill) at our clinic for opioid use disorders. If a client is prescribed Vivitrol we will help set them up at a pharmacy where the injection will be administered. We do not prescribe Suboxone or Methadone and refer out for those services. We are open Monday-Thursday from 08:00 AM-6:00 PM. Clients can call 262-725-4426 to schedule an appointment. Our website is www.fpckenosha.com

Professional Services Group

The Comprehensive Alcohol and Drug Treatment Program is actively working with a full caseload of participants during the Safer at Home order. **Referrals for new participants are still being accepted during this time.** Possible participants can contact program supervisor Ryan Deglow by phone or email. (262-945-0995 or rdeglow@psgcip.com) Professional referrals can also contact Ryan during this time for possible referrals. Intakes are coordinated with the assigned recovery specialist as soon as the program can start working with new referrals. The initial intake may require some brief face-to-face contact to obtain necessary signatures for program intake paperwork. At this time, all therapy and group sessions are being done via telehealth. No inperson sessions are being currently offered, as all staff are working from home.

Vivitrol is still the main medication-assisted treatment option CADTP is offering. The initial bloodwork and the Vivitrol injection are being done in coordination with the Kenosha County Division of Health. If Vivitrol is not a viable option, Suboxone can be explored with one of the licensed prescribers through the PSG clinic for participants with opiate use. At this time, the Kenosha County Division of Health is requiring participants to wear a mask during their visits to their clinic.

CADTP is offering services during typical business hours of 8-5pm Monday through Friday, but recovery specialists and therapists are attempting to be as flexible as possible based on participant availability. Groups are also offered during the evening hours for program participants. The Division of Health has more limited availability for scheduling during the Safer at Home order that the assigned recovery specialist will help coordinate.

Rogers Behavioral Health

Rogers has launched a telehealth treatment platform called Rogers Connect Care, allowing patients to have access to levels of care. Rogers uses Naloxone (Suboxone) and Vivitrol on a case by case basis.

Adult Programs -

Mental Health and Addiction Recovery (IOP): M-F, 8-11am or 11-2pm Mental Health and Addiction Recovery (PHP): M-F, 8:00am-2:00pm

• Provide MAT, the patient sees a psychiatrist weekly for medication management

DBT Mental Health Recovery (PHP): M-F, 7:30am-1:30pm Mental Health Recovery (PHP): M-F, 7:30am-1:30pm OCD/Anxiety (PHP): M-F, 7:30am – 1:30pm

If you have a patient interested, call (262) 942-4000 to complete a free screening.

West Grove Clinic

The Kenosha location is still accepting new clients. Currently at Kenosha all the providers and the IOP are holding telehealth sessions with clients. Anne Nudi APNP, has recently joined WGC Kenosha and soon will be offering in person appointments. To schedule at our Kenosha location, call 262-909-6008 to set up services and West Grove Clinic is maintaining a safe and clean environment if a client would need to come on site.

As of April 1, 2021

Open Wi-Fi tool for Drive-Up Internet

An online tool that can assist users in finding free-to-use public broadband locations in their area. These are emergency internet locations for residents who do not have access to the internet at home. The buildings are closed, but the Wi-Fi connections remain accessible.

https://maps.psc.wi.gov/apps/PublicWiFiLocations/

The Playroom INC.

6233 Durand Ave, Suite 102-3, Mount Pleasant, Wisconsin, 53406, 262-752-6363

Here at The Playroom, we exceed the standard to meet the needs of Wisconsin's children through speech and occupational therapy. Teletherapy now available!

Experts in speech therapy and occupational therapy. We are about quality, not quantity!

Prevention Services Network: 262-697-4584

The Family Resource Center is closed. Continues to provide case management and parenting support to clients.

ResCare Workforce Services

Continues to provide emergency rental assistance for families that are W-2 income eligible by email. Please contact Jane Rovik - jane.rovik@rescare.com or Intake Worker - Tammy Jones <u>Tamara.Jones@rescare.com</u>.

Roger's Connect Care

9916 75th Street, Suite 205, Kenosha, WI 53142, 262-942-4000

At Rogers in Kenosha children, teens, and adults can access effective outpatient treatment and the support needed to find hope and healing from addiction, and underlying mental health issues, depression, and other mood disorders.

Levels of care: Partial Hospitalization Programs (PHP), Monday-Friday for 6 hours/day (3-6 weeks) Intensive Outpatient Programs (IOP), Monday-Friday for 3 hours/day (4-8 weeks)

UMOS Energy Assistance: 262-657-2170

1330 52nd Street, Kenosha (inside the Boys & Girls Club, 2nd floor)

Please call 262-657-2170 to speak with UMOS staff if you need assistance.

If you need to drop of documents, that can be done by sliding them under the door to our office.

Services provided over the phone:

Phone interviews for clients already scheduled to come into the office, and those looking to make new appointments; Crisis payments (to help set up payment plans/ stop disconnections);

Emergency Furnace services for non-functioning heating systems.

Unemployment Benefits Update

COVID-19 Update: Additional \$600 Unemployment Benefit Will Be Counted for Food Share but not Health Care Benefits

The additional \$600 FPUC ended July 25th 2020.

Pandemic Unemployment Assistance (PUA): PUA is a new temporary federal program that provides up to 39 weeks of unemployment benefits to individuals who are not eligible for regular Unemployment Insurance (UI) such as:

- Individuals who are self-employed.
- Certain independent contractors.
- Individuals with limited recent work history.
- Other workers not covered by Regular UI.

As of April 1, 2021

This was updated on 10/19 on https://dwd.wisconsin.gov/uiben/pua/ website and be used for application and more information regarding unemployment.

PUA Extensions: DWD plans to begin delivering PUA extension payments the evening of March 30, 2021. When the program is deployed, you will receive all back payments due to you.

Individuals who have not yet exhausted their PUA benefits should keep filing their weekly claims and they will continue to be paid.

Note: The federal stimulus checks from the IRS (also known as economic impact payments) are not counted as income for Medicaid (including long-term care programs), Badger Care Plus, Food Share, or Caretaker Supplement. For Medicaid, these payments are disregarded as an asset for 12 months after the member receives the check.

COVID-19 Information: For the latest information about COVID-19 in Wisconsin, we encourage you to frequently monitor the Wisconsin Department of Health Services website for updates and to follow @DHSWI on Facebook and Twitter and dhs.wi on Instagram. Additional information can be found on the Centers for Disease Control and Prevention Website.

Women and Children's Horizons: 262-652-9900

Continuing to provide advocacy and therapy by telephone or video.

Providing support by phone for victims of domestic violence or sexual assault who are at the hospital.

Safe Exchange for the safe exchange of children between custodial parents is suspended until further notice. All Support groups and batterers' groups are cancelled.

Continues to assist people with restraining orders by phone.