KENOSHA HUMAN DEVELOPMENT SERVICES, INC.

3536 52nd Street Kenosha, WI 53144



Division/Department:	Community Intervention Center	
Location:	KARE Center	
Job Title:	KARE Center Staff	
Reports To:	KARE Center Program Manager	
Type of position:		Schedule:
Full-time	Contractor	Weekends and 3rd shift hours
X Part-time	Intern	

POSITION SUMMARY

KARE Center Staff implement all tasks required for the day-to-day operation of the KARE Center, to be delivered in a respectful and comprehensive manner.

RESPONSIBILITIES

- Responsible for creating a positive, supportive mood in the center
 - a. Participates in the intake process by gathering required data, by orienting residents to the expectations of the center, and informing them of their client rights
 - b. Routinely provides positive feedback and respect to residents within the center
 - c. Employs preventive teaching methods to avoid or diminish conflicts in the home
 - d. Provides supportive listening and encourages residents to follow through on their treatment plans as determined by CIC an CSP staff
- 2. Admits residents referred to the KARE Center by Adult Crisis
 - a. Requires a medical screening from a local emergency room prior to admitting residents for crisis stabilization
 - b. Opens a file on all new admissions and completes all associated paper work
 - c. Files prescriptions and or medical instructions
 - d. Documents clinical information in resident's progress notes
 - e. Stores and monitors self-administration of resident's medication according to state guidelines
 - f. Records discharge data and circumstances
 - g. Provides supervision of KARE Center residents
 - h. Provides hourly (or more frequently) bed checks when specified
 - i. Monitors each resident's medical and emotional status and arranges emergency care when appropriate
 - j. Notifies the Program Manager when an emergency warrants
- 3. Performs other duties as required by the Program Manager
 - a. Answers house phones and responds appropriately to the needs of the caller
 - b. Answers Crisis Hotline and dispatches the appropriate mobile counselor
- 4. Required to participate in scheduled training sessions given by KHDS
 - a. Gives, receives and acts upon feedback given by director, supervisor, crisis counselors, resident or community member.
 - b. Maintains confidentiality at all times

PROFESSIONALISM

- 1. Conduct oneself in a professional manner
 - a. Maintain the confidentiality and other rights of participants, families and staff and follow HIPPA Guidelines for all verbal and written communication
 - b. Problem-solve difficult situations in a timely manner
 - c. Manage difficult or emotional consumer situations by responding promptly to needs, requests for assistance and services
 - d. Give, receive and act upon feedback from supervisors and co-workers in an appropriate manner
 - e. Maintain professional boundaries with consumers and co-workers at all times
 - f. Understand cultural diversity and have respect for others' values and culture
 - g. Attend training as requested by supervisors
 - h. Other tasks as assigned by supervisors

QUALIFICATIONS: High School Diploma or equivalent required.

- 1. Experience with AODA/Mental Health population a plus
- 2. Ability to effectively communicate, both written and verbally, in the English language
- 3. Must have reliable transportation and valid driver's license with good driving record
- 4. Must carry own auto insurance with at least 100,000/300,000/100,000 coverage
- 5. Ability to maintain records and document case notes daily
- 6. Ability to give and accept feedback as a part of a team
- 7. Ability to traverse within the workspace and community frequently
- 8. Ability to frequently ascend/descend stairs
- 9. Ability to transport at least 25 pounds
- 10. Be willing to learn and work with the treatment philosophies
- 11. Bilingual in Spanish a plus

If you are interested, please apply online at www.khds.org by November 17th, 2020

Follow the **Employment Opportunities** link to apply

For questions regarding the application process, please contact HR staff at:

jroman@khds.org or 262-764-8555

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